



**Coast to
Country**
HOUSING COMPANY

Quarterly Newsletter



JUNE 2019

From the CEO's desk...

I think we would all agree that 2019 is flying by and very soon we will be welcoming 2020. The year though has brought some challenges and together the team at C2C have continued to support the community of Townsville by providing a pathway home for many residents.

The 2019 C2C Garden Competition was well supported, and the winning entries are an absolute delight. Not being a gardener at all, I am amazed by the talented gardeners we have and the beautiful gardens that they have create. We are all looking forward to the 2020 competition.

In December 2018 the Queensland Housing Minister, Hon Mick De Brenni (MP) announced the Partnering for Growth and Partnering for Impact initiatives. Partnering for Growth provides a framework for the community housing sector to work alongside Government to provide new and innovative housing support and a strong community housing sector capable of increasing housing supply. Partnering for Impact will see how government, housing and homelessness services can work together to improve the delivery of person-centred and place-based services that better meets the needs of Queenslanders. A two day workshop was held recently in Townsville and all housing and homelessness providers were invited to participate and learn more around these initiatives as well as feed back to the government their plans around the future of the sector in the region.

C2C recently held a Strategic Planning Day with the Board and the Management Team. This day was an opportunity for C2C to discuss how we can continue to improve our service and identified growth opportunities for our organisation. C2C is always looking at ways that we can better support our community by increasing access to, and supply of affordable housing in the Townsville region. This important work will be a focus over the next six months whilst we develop our growth plan for submission to the Government.

Townsville has a lot of events coming up over the next couple of months. It is winter in North Queensland - time to get out and enjoy the most beautiful winter weather in Australia. Major sporting events, many arts and cultural activities together with great multi-cultural food and amazing performance artists all make for a great winter in the Ville.

C2C welcomed two new staff members recently. Mel is our new Housing Specialist and Kerri-Ann has joined our Finance team. You will read more about them in the newsletter. How does C2C welcome new staff members - or any celebration for that matter? Cake of course. Get used to it, Mel and Kerri-Ann, as the C2C staff love an excuse to 'celebrate'.

Till next time,

Elvene

"When it rains, look for the rainbows – When it is dark, look for the stars"



WELCOME

- **How long have you worked for C2C?**

I commenced work at C2C in April this year.

- **What work were you doing before C2C?**

I have worked in the real estate industry for more than 10 years.

- **Place of Birth?**

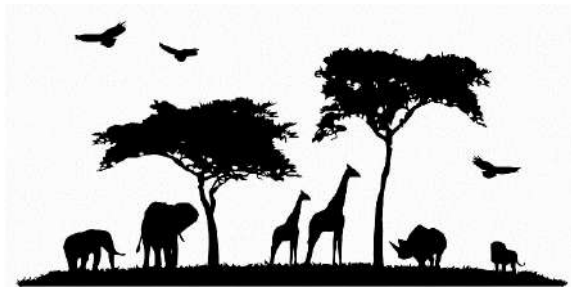
I was born in a Queensland country town called Chinchilla

- **Country you would most like to visit and why?**

I would love to visit every country and travel the world! I would love to do an African safari one day.



Mel



- **Favourite Food?**

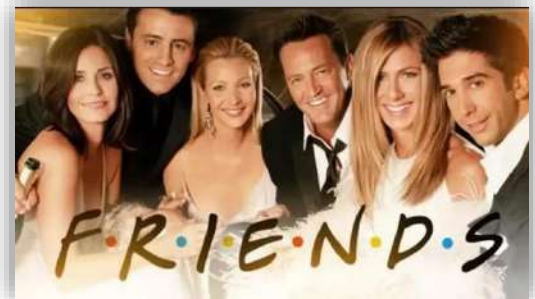
Oh, I love so many different foods! I would be happiest at an all you can eat dessert bar.

- **Favourite TV show?**

I love the trashy reality TV shows, have watched every episode of Friends and am a sucker for animal documentaries.

- **Favourite colour?**

Every shade of RED



- **Invention you would like to see created?**

A bank account that miraculously refills when you take money out it!

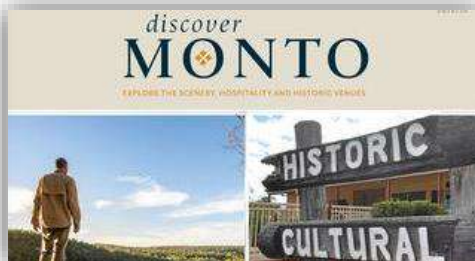
- **What do you have a Talent for?** Unfortunately, I have no special talent ☹️. I wish I had have listened more in music class and learnt the guitar.

WELCOME

- **How long have you worked for C2C?**
4 weeks
- **What work were you doing before C2C?**
I was the Finance Manager for a NDT company
- **Place of Birth?**
Monto, Qld
- **Country you would most like to visit and why?**
Canada, because it looks so beautiful
- **Favourite Food?**
Don't really have a 'favourite', just generally anything that is bad for me.
- **Favourite TV show?**
Have you been paying attention?
- **Favourite Colour?**
Green
- **Invention you would like to see created?**
Robots that cook and clean
- **What do you have a Talent for?**
I like to think I have a talent for budgeting and organising my family.



Kerri-Ann





Garden Competition

The entrants in Coast to Country Housing Company's second garden competition have had their efforts recognised with our judges, Christine and Trisha, having a hard job choosing the winners.

Our judges said the calibre of this year's entries was outstanding. Christine and Trisha said all entries were impressive, acknowledging the use of a wide variety of plants to include colour into the gardens. Decorations and edible plants were also a feature of some gardens that made the displays difficult to choose between. Christine and Trisha said "overall, a lot of effort was evident to build gardens which tenants and others enjoyed. It was a pleasure to be given the opportunity to be involved in the competition".

This year's entrants were spread across Townsville, living in North Ward, West End and South Townsville.

Thank you to everyone who participated.



The **first prize**, a \$100 gift voucher will be presented to **Neil and Janet**, decided because of the care and effort made to establish a courtyard area from scratch and continuing to improve their space over time.



Second prize has been awarded to **Deborah**. Deborah's garden shared beautiful colour and ornaments that are enjoyed by others in the complex.




As all places were difficult to decide, a **third prize** has been allocated equally to **Glenys** and **Andrew** (a tie). Their garden areas enabled access to enjoy the space that was available.



Special mention and thanks also go to our Judges, Christine and Trisha. These ladies know their flora, Christine is a member of the Townsville and District Garden club <https://www.townsvillegardenclub.com>

On behalf of Coast to Country Housing, we would like to thank everyone who cares for their homes and gardens. We hope that others may join this year's wonderful entrants and start an amazing garden of some form to enjoy.





FOCUS ON...

COMMON TENANCY ISSUES TO HELP YOU UNDERSTAND YOUR RIGHTS & RESPONSIBILITIES

UNREGISTERED CARS, STOLEN CARS & CAR PARKING

Unregistered Cars

It is a part of your lease that there are to be no unregistered cars parked in your yard, driveway, garage, or in your carpark. If you are in a unit, your Body Corporate will also have a rule about this as well. If you purchase an unregistered car, or your registration expires, make sure it is either parked off the property, or you re-register it urgently. Beware: If you are found to have an unregistered car on site, you may be breached.

Stolen Cars

If you believe a car has been stolen and dumped on or near your property, please call Police Link straight away to report it on 131 444.

Car Parking

Car parking in a unit complex can be difficult, especially in some places that don't have enough parks for each tenant. It is your responsibility to make sure your visitors are parked in the correct place:

- If you have your own numbered parking space, your visitors may use this if you don't have a car
- If your carpark doesn't have enough space for everyone, your visitors must park on the street.

You are always welcome to call us to talk about your situation if you have any questions!

TENANCY ISSUES ROUTINE INSPECTIONS, DAMAGES & UNDECLARED OCCUPANTS

You will notice now on the back of your routine letters that we have a checklist, telling you what we are looking at when we come to inspect your home. Coast to Country are here to help you sustain your tenancy and by following this checklist you will minimize the chance of receiving breaches.

If any damages happen whilst living in your property, you must get the damage fixed to a professional standard. A breach will be issued for damages and you will need to fix the damage before to the breach inspection. If the breach is not fixed or more damage has occurred a Notice to Leave can be issued. These damages will only be fixed by C2C if it is considered an OH & S issue.

You can be breached for having other people living with you. If you have visitors come to stay with you and refuse to leave, call the Police as these people are putting your tenancy at risk.

It is always best to contact your Housing Specialist and discuss these matters, so they can be dealt with accordingly.





Winter Activities

When the temperature drops, and the tropical North Queensland heat disappears, you will need some indoor activity ideas. And while there's nothing wrong with surfing the internet, watching TV, or playing video games for a reasonable amount of time, make sure you make time to do something extra.

Use the winter months, okay it may just be days, in North Queensland, as a way to discover hidden talents and new interests. A little creativity and imagination can go a long way toward keeping mind and body active.

- Take a blanket and a cup of hot cocoa and sit outside on your patio/courtyard with a good book.
- Feed the birds or go birdwatching. Make your own birdfeeders out of pine cones, peanut butter, and birdseed. A Soda Bottle Bird feeder is simple and instructions can be found at <https://kellyleighcreates.com/soda-bottle-bird-feeder/>



- Visit a museum – for example - A DAY AT THE BARRACKS

As part of a \$40 million facelift, the parklands has been decked out with a scenic coastal boardwalk that winds its way from The Strand to Rows Bay, an ethno-botanical trail, and over 30 specially commissioned art installations giving a nod to both the Aboriginal heritage and the role the site played for the Australian Army.

COST: Free! Though donations at the museum are appreciated, so bring a gold coin.



In the Kitchen with ... Caroline!

EASY FRIED RICE



INGREDIENTS

- 1 cup white long-grain rice
- 2 teaspoons vegetable oil
- 2 eggs, lightly whisked
- 2 bacon rashers, chopped
- 1 carrot, peeled and grated
- 2 shallots, trimmed, finely sliced
- ½ cup frozen peas, thawed
- ½ cup frozen corn, thawed
- 1 tablespoon soy sauce
- Shallots, sliced, extra to serve

METHOD:

Step 1 – Cook the rice in a large saucepan of boiling water for 12 minutes or until tender. Drain and leave to cool.

Step 2 – Heat oil in non-stick wok or large frying pan over medium heat. Add eggs. Swirl over base to form an omelette. Cook for 2 minutes or until set. Transfer to a chopping board. Set aside to cool slightly. Cut into short strips.

Step 3 – Add bacon to wok. Cook for 4 minutes until lightly golden. Stir for 1 minute. Add shallots, peas, corn and rice. Cook, stirring every 3-4 minutes. Add egg and soy sauce. Stir until heated through. Sprinkle with sesame seeds and top with extra shallots. Serve immediately.



TENANT BBQ

Last week Mel and Caroline travelled to Ayr for routine inspections and a tenant BBQ. While we were on site we got to meet Geoffrey's new little dog Snowy. Snowy is a 3-month-old Bull Terrier/Kelpie/Staffie cross. Snowy likes to nip and chew on shoes and people's toes. Snowy enjoys going for walks and is quite playful.



KERBSIDE COLLECTION



SUBURB	COLLECTION FROM
Belgian Gardens	Monday, 1 July 2019
Deeragun	August
Hermit Park	September
Hyde Park	Monday, 29 July 2019
Mount Louisa	Monday, 15 July 2019
Mount Low	August
North Ward	September
Railway Estate	September
Rosslea	September
South Townsville	Monday, 22 July 2019
Townsville	September
West End	Late July - Early August 2019



Please check the link below closer to the collection for specific information.

Please note, the dates above are indicative only and subject to change. For more information about kerbside collection, visit the TCC website at: www.townsville.qld.gov.au

SAVING TIPS

Making small changes in your life can fatten your savings and help you budget better. Follow these tips to save more money.

Change one habit and save

Small changes can make a big difference to your bank balance. Change one thing you do regularly, and you could save money. Some examples are:

- Give up drinking coffee or cut down on alcohol - it will save you money and can have health benefits.
- Make your lunch at home.
- Lock up your credit card for a month and only pay for things with cash.
- Set a limit for birthday and Christmas presents or give homemade gifts.



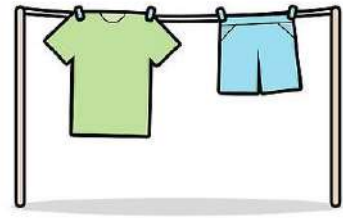
Cut your grocery bill

- Take a shopping list to the supermarket and only buy what's on the list.
- Plan meals in advance and add the ingredients to your shopping list.
- Set a budget for your shopping trip, withdraw the cash from an ATM and only take this money with you when you go shopping.
- Eat a meal or snack before you go to the supermarket. When you're not hungry, you tend to buy less food.
- Buy in bulk when things are cheaper. Meat can be cut into smaller portions and frozen, so you can use it as you need it.

Save on electricity, gas and water

- Turn off appliances at the PowerPoint when you're not using them.
- Avoid using the dryer. Instead, hang your washing outside on sunny days, and use an indoor clothes rack when it's raining.
- Take shorter showers.
- Turn off the tap when you brush your teeth.

- Save water to re-use on your garden - Save the water you use when boiling eggs, vegetables or pasta, and use it to water your plants. You can also water your plants with grey water from your washing machine or shower.
- Put a plug in the sink if you're running the tap to wash dishes by hand or rinse fruit and vegetables.
- Only use the washing machine and the dishwasher when they are full. Otherwise, adjust the water level to match a partial load.
- Wash clothes with cold water.



Reduce your bank fees

Some financial institutions offer basic bank accounts with:

- No account keeping fees
- Free monthly statements
- No minimum deposit amounts
- No overdrawn fees



**what do you want
to save for?**

School Holidays Activities



Free Family Fun Day

When

17 Mar - 15 Dec 2019

10:00 am - 12:00 pm

Every month on the 3rd Sunday of the month, until 15th Dec 2019



World games workshop with Sean Murphy

When

05 Jul - 06 Jul 2019

10:00 am - 12:00 pm

Every day, until 6th Jul 2019

2 SESSIONS:

5 July 10am - 12noon

6 July 1 - 3pm

Where

This event is being held at The May Wirth Tent, Strand Park.

To book - P: (07) 4727 9797



The Paluma Push

When: 22 Jul 2018 to 21 Jul 2019

Phone: 4795 1295 W: www.palumapush.com.au

Paluma Push is a race from the Paluma Village via the Paluma Dam through World heritage rainforest and cattle property to Hidden Valley cabins. Three courses are available, the 42 kilometre recreational course, the 53 kilometre intermediate course and the competition course which is 70 kilometres



What's On

TOWNSVILLE



Townsville's Festival of Stories – 1-28th July 2019

Various TSV City Libraries location and Strand Park

Cost: FREE

Everybody has a story to tell. Throughout July in a range of locations, Townsville CityLibraries will be hosting a festival of workshops, discussions and celebrations of storytelling in all its forms.

Experience a night of crime and let yourself be taken on a novelist's journey from idea to published work with bestselling authors.

Join the debate on some of today's most challenging topics. Master the craft of puppetry in the theatre, from visual theatre to creating your own puppet.



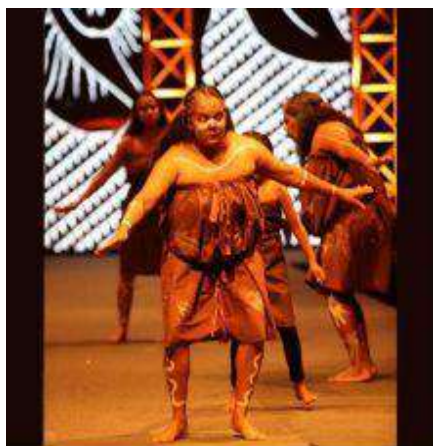
Music in the City

Every Friday in June – Perfume Gardens

Cost: FREE

Music in the City is back! Bring your friends and enjoy lunch in the shade at the Perfume Gardens every Friday in July. Grab a bite to eat along the way from one of our city traders! What a great way to finish the week.

Free live entertainment with different local artists every Friday, and weekly prizes to be won!



7th July, Strand Park

Cost: Adults \$25, Concessions/school age children \$20

Presented by Big Eye Theatre.

Part of the North Australian Festival of Arts.

A presentation of local bands doing covers and original material. A celebration of Aboriginal and Islanders Bands showcasing the many styles of our musicians. Including Headline acts such as Rochelle Pitt a Kuku Yalanji and Buttchella women And Barry Cedric from Yarrabah. The very talented and funny man Sean Choolburra will be the MC on the night. Big Eye Theatre is very proud to present this show to the Townsville community.



What's On

TOWNSVILLE



San Cisco and The Young Lions

18th July – Strand Park

Cost: FREE

San Cisco are a four-piece indie pop group hailing from Fremantle, Western Australia. Initially whipped up in the wake of high school graduation, the foursome soon found themselves unwittingly defining hipster culture with the video for the breakout hit “Awkward”.

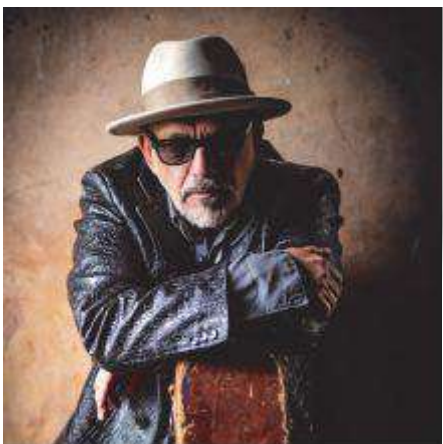
Joe Camilleri & The Black Sorrows with the 1RSR Rising Suns

19th July 2019

Queens Gardens

Cost: FREE

Don't miss the great opportunity to welcome Joe Camilleri and The Black Sorrows back to Townsville as part of the North Australian Festival of Arts. Join Joe and band as they kick off the festival celebrations in Queens Gardens. They're joined by the 1 RAR Rock Band – “THE RISING SUNS”, are arguable one of Townsville's finest and most versatile ensembles. Performing regularly at major public events, school, functions and festivals and with a repertoire spanning styles from Motown, Eighties pop to the current Top 40, the band is guaranteed to entertain audiences of all ages with their dynamic and energetic performance.



FREE

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**Coast to
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HOUSING COMPANY

This newsletter is compiled by Coast to Country Housing Company. Some material is sourced from external sources